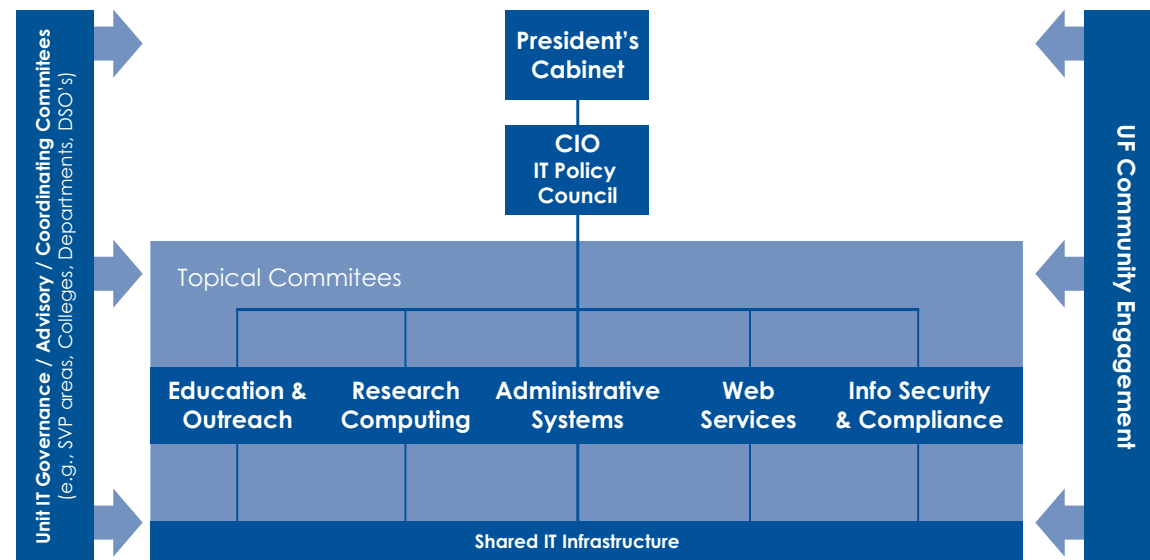


Governance for UFIT

UFIT governance consists of well-defined, formalized, and transparent processes receiving input from university stakeholders. The governance process is in place to guide informed, collaborative, and strategic decision-making by UF leadership.



The UF-wide IT Governance structure includes:

Unit IT Advisory, Coordination, and Governance Committees

Addresses local issues and provides representation to the Topical IT Advisory Committees.

Topical IT Advisory Committees

Recommends and reviews IT strategies on behalf of the campus. The committees are: Education & Outreach, Research Computing, Administrative Systems, Web Services, IT Security, and Shared IT Infrastructure.

IT Policy Council

Advises the CIO on technology decisions, establishes and oversees IT planning and the development of campus policies, standards, and major strategic project and budget recommendations for consideration by the President's Cabinet.

President's Cabinet

Approves policies and standards, strategic projects, and their associated financial resources that require a campus-wide commitment.

Vice President and CIO

Supports the university through its administrative staff and six units: Academic Technology, Computing and Networking Services, Enterprise Systems, Information Security & Compliance, Operations Analysis, and Research Computing.

UF Strategic Plan for IT

An Invitation from the CIO



This is an overview of the University of Florida's Strategic Plan for IT. This plan is our 'roadmap' for improving the governance, use, acquisition, and administration of information technology in support of our faculty, staff, students, and extended University of Florida community. The university's goals and strategic vision guide what we do, and we look to UF's mission to direct our services.

The University's Strategic Plan for IT features the recommendations of the six UFIT governance committees. Their findings are the basis for expected outcomes and strategic actions contained in the accompanying chart. The full strategic plan, along with the governance committee documentation, may be found online at <http://www.it.ufl.edu/ciooffice/strategicplans.html>.

On behalf of UFIT I would like to thank the members of the governance committees for their ongoing efforts, expertise, and perspective. I'd also like to thank the more than 300 university citizens (faculty, students, and staff) who contributed to this plan.

I look forward to a continuing conversation with you.

Elias G. Eldayrie
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University of Florida

The purpose of the University of Florida shall be to create, conserve and deliver knowledge through high-level research, teaching, clinical, and service/extension programs.

Teaching

Research

Service

Information Technology's Vision

Provide modern and flexible Information Technology services that enable the university community to respond to the dynamic requirements of its mission, programs, and stakeholders.

UF Information Technology's Focus Areas

	Education and Outreach	Research Computing	Information Security & Compliance	Web Services	Administrative Systems	Shared Infrastructure
Expected Outcomes	<p>Improve the knowledge acquisition process in terms of comprehension, acquired skills, long-term retention and critical thinking.</p> <p>Increase the efficiency of knowledge acquisition while reducing costs.</p> <p>Establish an innovative continuous improvement model that encourages and enables new and improved modes of instruction.</p> <p>Increase opportunities for access to knowledge acquisition in existing and new areas.</p>	<p>Improve opportunities for research and scholarship.</p> <p>Improve competitiveness in securing external funding.</p> <p>Enable radical collaboration between UFIT personnel, computational faculty, and the research community across UF and beyond.</p> <p>Increase accountability of IT research computing staff.</p>	<p>Protect the ability of the university to conduct education, research, and service and to provide patient care.</p> <p>Protect the confidentiality, integrity, and availability of information assets.</p> <p>Educate faculty, students, and staff on security policies, standards, and data protection.</p> <p>Establish enforceable policies.</p>	<p>Increase university engagement of external and internal clients and friends.</p> <p>Promote an image of the university as being on the vanguard of academia.</p> <p>Facilitate access to university-related services and information.</p> <p>Promote a common, high-quality, user experience across the UF Web domain.</p> <p>Ensure that usability, security, and legal requirements are met across UF Web resources.</p>	<p>Improve decision making at all levels of the university.</p> <p>Enhance and streamline existing business processes.</p> <p>Provide intuitive and flexible access to content, applications and services.</p> <p>Enable new business opportunities.</p>	<p>Meet the needs of central administrative systems, distributed IT departments, and end-users.</p> <p>Consolidate and standardize IT infrastructure to reduce costs.</p> <p>Replace or retire IT infrastructure at regular life cycles to assure reliability and performance.</p> <p>Expand and enhance IT infrastructure capacity to meet increasing user demand.</p> <p>Evaluate and implement new technologies in support of innovative applications.</p>
Strategic Actions	<p>Support UF's course management system.</p> <p>Support services for instructional design, web development, evaluation, and assessment of teaching with technology.</p> <p>Develop and implement mobile technology services.</p> <p>Support business plan development for distance learning programs.</p> <p>Create an environment that supports good practice and standards, and leverages technology and pedagogy.</p>	<p>Develop and deploy fundamental infrastructure and services for research and scholarship.</p> <p>Collaborate with UF service providers to make available faculty access to information resources and services.</p> <p>Collaborate with UF service providers to develop auditable mechanisms that sustain and grow research information resources.</p>	<p>Staff and operationalize the Information & Compliance Security Office.</p> <p>Develop a risk management and compliance framework.</p> <p>Develop an information security policy and standards framework.</p> <p>Develop an education and awareness program.</p> <p>Develop a monitoring program.</p>	<p>Redesign the UF Webpage (including portal, Web, social networking, and mobile technologies).</p> <p>Develop policy, usability standards, minimum requirements, recommended practice, and tools for Web, social networks, and mobile applications.</p> <p>Deploy a Web content management system and related services.</p>	<p>Enhance administrative services and support more efficient processes and decision-support for faculty, students, and staff.</p> <p>Enhance processes and communication related to incident response and change management.</p> <p>Improve the robustness and reliability of the administrative systems.</p> <p>Develop a mobile app/Web service that addresses student and other self-service needs.</p>	<p>Improve the computing infrastructure used by enterprise systems.</p> <p>Improve the network and telecommunications infrastructure campus-wide.</p> <p>Expand data center infrastructure facilities and capacity.</p> <p>Standardize the computing infrastructure used to host departmental systems.</p> <p>Change widely-used services from user chargeback to central funding.</p>

Long-Term Strategic Action Planning