

# IT Governance: Shared IT Infrastructure Advisory Committee (SIAC)



## Chairman's Notes

3:00pm – 4:00pm 1/25/2011; Room 1 Tigert Hall

**Members Attending:** Amirin, Benjamin, Brasch, Cromer, Fitzpatrick (Chair), Frey, Kirmse, Lander, Matusz, Olson

**Others Attending:** D. Burdette, W. Curry, C. Easley, T. Hester, J. Madey, D. Miller, I. Moffatt

### 1. Introduction – Committee Purpose, Scope, and SOP

- Purpose: review and endorse policies, standards, and priorities.
- High-level review of proposals, some from Central IT, but most likely to come from committee members and their communities.
- What happens to things we endorse? That depends on how big it is.
  - Simple: CNS takes it on and just does it.
  - Complex: CNS prepares a project plan including scope, schedule, and budget. CNS will then bring it back for final review.
  - Major New Initiative (with broad impact and significant cost): SIAC will refer it to the IT Policy Council for prioritization and funding.
- IT Governance diagram distributed. Shows how this committee gets input from others.
- SOP: Tim will prepare an agenda of items for each meeting --
  - Some presentations
  - Some action items
  - Some info items
- Monthly 1-hour meetings -- but may need to meet more frequently at first.

### 2. Draft Strategic Plan – for Shared IT Infrastructure

- Tim looked at 400+ item list, and highlighted infrastructure items (see handout)
- Common Themes:
  - Consolidate.
  - Standardize and Virtualize.
  - Fund common services off-the-top.
  - Build new data center for DR, High Performance Computing, and Server Hosting.
  - Expand wireless – increase density in core/common areas, then reach to outer areas.
  - Mobile Apps – These will have a major impact on network infrastructure.
- **Committee Feedback:**
  - **General agreement regarding projects and priorities.**
  - Some specific suggestions for additional projects --
    - Virtual Desktops
    - Network/Security – IPv6, NAC, IPAM
- **Next Action:**
  - **Final draft to be presented at the next meeting.**

### 3. InCommon – Silver Certification: Presentation by Warren Curry

- *Handouts distributed: Project Charter, and “End User Explanation”*
- Provides approximation of federal “Level 2” identity assurance.
- NIH is moving to NOT providing identities for access to their services; if you want to access their stuff, you have to provide your own identity, which is auditable and up-to-standard acceptable to them. NSF is moving in the same direction.
- Capehart and his group have been engaged with Warren in this effort.
- What we’re doing is close, but not consistent and thorough enough.
- Students won’t need to be Silver; Bronze is likely good enough for most students.
- There’s also Basic, and Guest levels; 4 levels total proposed for implementation via this project.
- Formal workgroup meetings will start next week.
- **Committee Feedback:**
  - **General agreement that this is a priority project.**
- **Next Action:**
  - **Project has now moved into implementation.**

### 4. Student E-mail Options – GatorLink, Google Apps, MS Live@EDU

- There has been a “Live@EDU” presentation to some student reps. Tim expects endorsement of outsourcing from students.
- Given that we’re offering MS Office package free to students the MS outsource offering (“Live@EDU”) seems like a good fit. Tim thinks there is already leaning by UF administration in this direction. Seeks endorsement by this committee.
- Committee Discussion:
  - Kirmse: HSC is still problematic
    - Tim: Yes, scope and implementation will need to be addressed
  - Brasch: Wishes for better e-mail; esp. more rich formatting options
  - Lander: Students come here with e-mail; why not just have them keep using that? Why force them to get another one?
  - Brasch: His own GatorLink mail is forwarded to Gmail. However a UFL account carries some weight & legitimacy; some things are only offered to *@collegiate.edu* addresses.
  - Lander: Just make *@ufl.edu* addresses a ‘forward,’ to outside account of individual preference; and not try to run a whole system.
  - Lander: BUT collaborative environment is valuable, and standardization (same collaborative tools across the university) is good.
  - Tim mentions that students can forward their GatorLink mail, but surprisingly few are doing it.

- Olson: Faculty perspective: UFL credential is useful; when faculty get e-mail from @ufl.edu, they know it's internal/UF (as opposed to *someStrangeAddress@yahoo.com* or such). Also collaboration is BIG. Also, many want to have a separate account to dedicate to UF stuff; separation of personal/business.
- Frey: doesn't want to give a "Go, Do," approval; wants some more info.
- Cromer: mentions cost-savings as an additional consideration; Tim agrees, but points out that UF will still need to maintain significant e-mail infrastructure to support non-outsourced e-mail (Exchange, etc.)
- **Committee Feedback:**
  - **Many potential benefits, but also many issues to be resolved.**
- **Next Action:**
  - **Invite Google and MicroSoft to make on-campus presentations.**

## 5. Student E-mail Address – Keep it for life?

- Preserve address, mailbox, both, or none? Details to be figured out.
- **Committee Feedback:**
  - **General agreement that this would be a good thing to do.**
- **Next Action:**
  - **Complete the Student E-mail Outsourcing evaluation first.**

## 6. Group Discussion – Suggestions for future agenda items (example – Fax Server)

- Send suggestions to Tim.
- **Committee Feedback:**
  - **Virtual Desktops**
  - **SSL Certificate Service**

## 7. Monthly Meeting Time – 4th Tuesday from 3:00 to 4:00?

- OK.
- Meet every 2 weeks for the next few meetings.
- Set up videoconference capability.
- **Next meetings on 2/8/11 and 2/22/11**

Agreement that we won't distribute handouts at future meetings

Meeting Notes to go on SharePoint site; e-mail to committee to advise them they can go get them.

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## Additional Information:

- UF IT Governance Home: <http://www.it.ufl.edu/governance/>
- Shared Infrastructure Advisory Committee (SIAC) website: <https://connect.ufl.edu/it/SIAC/>